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PRESCRIPTION REFILLS MADE EASY:

Please read the following before proceeding:

1. Email us: info@sratnermd.com or call (516) 616-0808 and press option #4. Before you contact us, please verify that you do not have refills available already, and you may wish to have the pharmacy contact directly through our online refill system (available to pharmacies only).
2. Give us the following information:

Your name, telephone number and date of birth. If we've never done this for you before, or if it's a new pharmacy, give us your address, too.

The name of your pharmacy. We identify pharmacies on line by their address. A street name and town is all we need. If you have a telephone number, it's helpful, but if you don't, not to worry. If it's a mail-away pharmacy, all we need is the name.

DO NOT give us fax numbers, id numbers or prescription numbers.

DO give us the name and strength of the medication, how often you take it, and how many pills you would like (1 month at a time, 3 months at a time, etc.)

We will take care of your prescriptions as soon as possible. To avoid errors, all prescriptions are double-checked and this takes time.

Please note the following office policies, as per New York State regulations:
Controlled drugs, including pain killers, sleeping pills and tranquilizers (including Ambien) cannot be filled this way. Paper prescriptions are still required. You must take the prescription to the pharmacy or mail it in yourself. We are unable to mail these prescriptions to you or for you.

If you have not been here in a while, you may be contacted by the office to make an appointment prior to issuing a refill. In the interim, we will, whenever feasible, provide you with a prescription for enough medication until the time of your visit.